



# ARMA

Australian Recoveries and Mercantile Agents  
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## Incident diagram & description

Please provide the following information to help us understand the circumstances:

ARMA Reference	
Full Name	
Registration	
Telephone	
Email	

- A detailed written description of the incident
- A diagram of the incident. Complete the template on the following page noting the instructions on how to clearly mark symbols on the diagram
- Any other relevant information such as the registration number(s) of vehicles involved, witnesses or police attendance

Please forward your written description and diagram by email or post at your earliest convenience.

If you have any questions, please contact us on 1300 363 394 or [armaclaims@armagroup.com.au](mailto:armaclaims@armagroup.com.au)

Sincerely,









**Recoveries Manager**

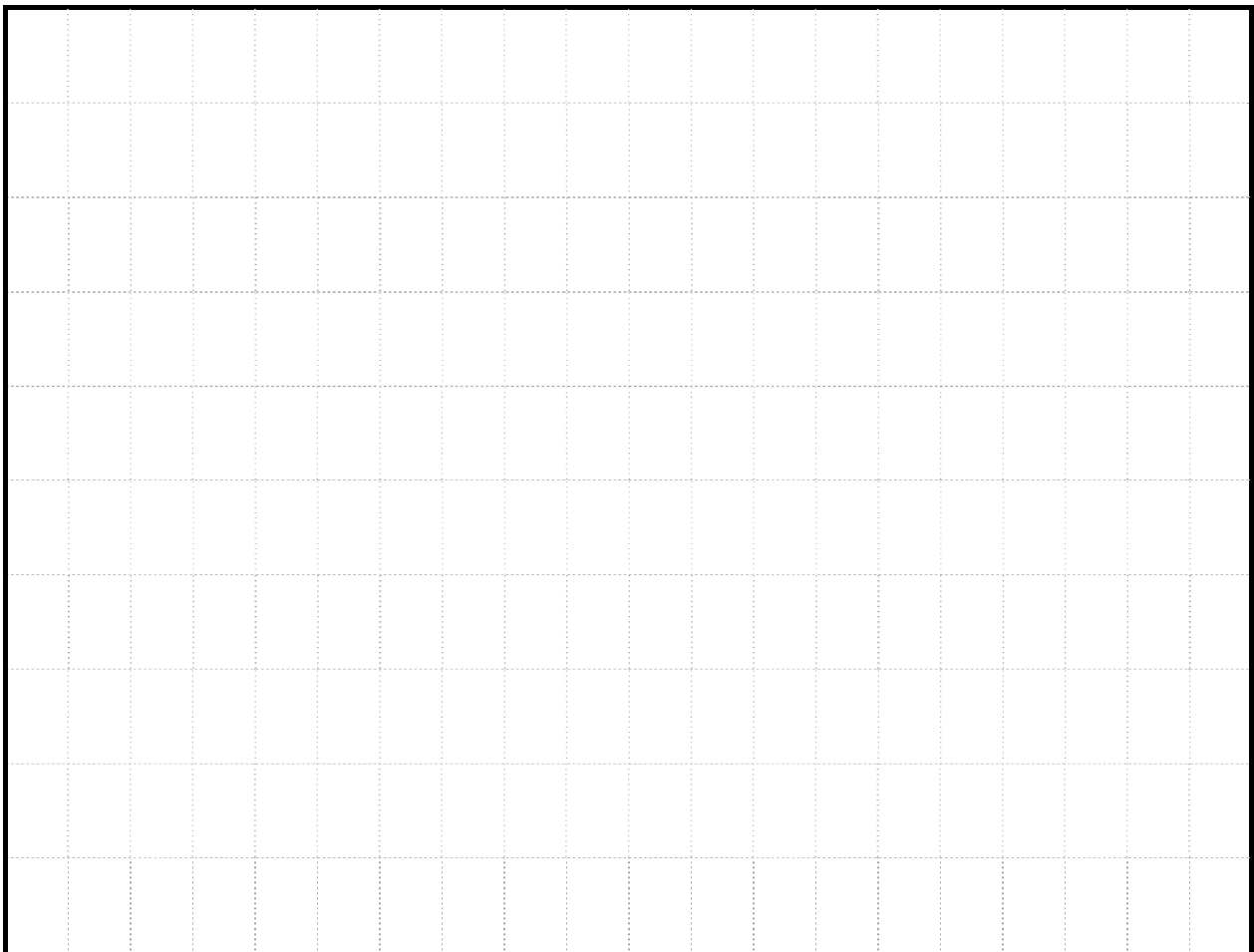
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# Incident Diagram...

**Instructions:** It is important to draw an accurate sketch showing the position of all vehicles and pedestrians at the time of impact. Please show the position of traffic lights, signs, the number of traffic lanes in both directions and pedestrian crossings (if applicable).

## Symbols

Your vehicle		Other vehicle	
Street intersection		Pedestrians	
Roundabout		Stop sign	
Give way sign		Traffic lights	



Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

